

Manufacturer's Declaration

We, SWISS KRONO TEX GmbH & Co. KG, grant an additional warranty covering the wear resistance of KRONOTEX laminate floors in accordance with the provisions below. The warranty period depends on the type of utilization (private or commercial) and begins with the date of purchase.

Collection	private	commercial
Mammut plus	30 years	5 years
Mammut	30 years	5 years
Robusto	30 years	5 years
Amazone	30 years	5 years
Exquisit plus	25 years	3 years
Exquisit	25 years	3 years
Glamour	8 years	
Mega plus	25 years	3 years
Dynamic plus	25 years	3 years
Dynamic	25 years	3 years
Advanced	25 years	3 years
Catwalk	25 years	3 years
Standard	20 years	2 years
Basic	6 years	-

Warranty Conditions

KRONOTEX laminate floor panels must be checked for defects prior to and during their installation. Any KRONOTEX laminate flooring installed despite exhibiting visible defects is excluded from the warranty. KRONOTEX laminate flooring of the appropriate wear-resistance class must be properly installed in dry rooms in accordance with the installation instructions.

Any KRONOTEX laminate flooring installed in moist rooms is excluded from the warranty. Cases of wear on KRONOTEX laminate flooring must be visible over an area of at least one square centimeter, and in particular the décor layer must be completely worn away. Wear at the edges of elements and any damage caused by abnormal and inappropriate wear, and especially by mechanical action, are excluded from the warranty. The warranty is voided unless the KRONOTEX laminate flooring is regularly cleaned and cared for. Any warranty claims must be submitted together with the original invoice to the merchant who made the sale within 30 days of discovering the wear. SWISS KRONO TEX GmbH & Co. KG reserves the right to inspect affected floors on-site to determine whether warranty claims are justified.

Warranty Fulfilment

In cases covered by the warranty, SWISS KRONO TEX GmbH & Co. KG will replace the damaged elements. If the affected KRONOTEX laminate flooring is no longer available, the buyer may select another flooring of equivalent quality from the current KRONOTEX range. As it may be assumed that KRONOTEX laminate flooring depreciates at the rate of ten percent yearly as a result of normal wear and tear, SWISS KRONO TEX GmbH & Co. KG will charge the customer the accumulated amount of the depreciation as a condition for supplying the replacement. No liability is accepted for any other damages, and in particular not for ancillary damages such as costs incurred for the removal and transport of damaged KRONOTEX flooring or the installation of new flooring.

Heiligengrabe, Germany, Mars 19th 2017



Thomas Schmaltz, Head of Quality Assurance